



EXPECTATIONS *for Popcorn Ceiling Removal*

We believe that transparency is key to a successful project. From the initial consultation to the final clean-up, we prioritize clear communication to set the right expectations every step of the way. By being upfront and honest, we ensure that you're fully informed about the process, timeline, and costs involved. This commitment to transparency not only builds trust but also guarantees a smoother experience and exceptional results. Let us take the guesswork out of your next project with Renew Painting!

WHAT TO EXPECT:

- ✓ Unfortunately, there will be dust and we cannot eliminate it entirely. We do use a Festool sanding and dust extraction system to capture as much dust as possible.
- ✓ We do not use water, as this increases the chances of ceiling damage, and as most people, we believe that water belongs only in pipes and plumbing fixtures inside a home. 😊
- ✓ If we are removing popcorn in a room where we are not painting walls, we will use yellow frog tape (most gentle tape on market) to protect your walls. There is always a small chance any tape could pull paint from the wall upon removal. If this happens we will be happy to touch up the walls if you have the current wall paint.

WHAT WE DO TO MINIMIZE DUST:



- ✓ We will close or plastic off the doors of the rooms we work in.



- ✓ If possible, a fan will be in the window venting dust out.
- ✓ We will turn off the HVAC system while we sand.



- ✓ We will use one set of tarps to sand, and take them outside when we are done along with all of the fallen debris.



- ✓ We will vacuum all floors when we finish.

HELPFUL TIP FOR YOU:



- It is recommended to change the air filter out after the project is complete.