

WHAT TO EXPECT FROM OUR TEAM

- Debris will most likely be created from scraping and sanding. This typically includes paint chips, pieces of old caulk, or similarly small debris. We will not be able to collect all that falls to the ground unless a prior cleaning agreement is discussed.
- We will need access to at least one hose spigot during the project.
- We can haul the trash away but prefer to use your normal trash service if possible. This consists of empty paint cans and used paper and tape.
- We will store our ladders and other equipment in an inconspicuous location on your property during the project.
- The use of an on-site bathroom allows our team to stay focused on your project and move it toward timely completion. We will clean the toilet and sink at the end of each day.
- We will produce a “properly painted surface.” According to PCA Standards, a “properly painted surface” is defined as uniform in appearance, color, texture, hiding, and sheen. It is also free of foreign material, lumps, skins, runs, sags, holidays, misses, or insufficient coverage. It is also a surface free of drips, spatters, spills, or overspray caused by the painting contractor’s workforce. In order to determine whether a surface has been “properly painted” it shall be examined without magnification at a distance of thirty-nine (39) inches or one (1) meter, or more, under finished lighting conditions and from a normal viewing position.
- Renew Painting shall correct deficiencies in its workmanship to conform to the definition of a “properly painted surface” as defined above.
- “Latent damage” is due to conditions beyond the control of the painting contractor. This damage is caused by conditions not apparent at the time of initial painting. “Latent damage” and “damage caused by others” shall be repaired by Renew Painting upon receiving a change order (additional request for work to be done, which we will need to charge for) from the client. Renew Painting will proceed with the repair upon receiving acceptance of its proposal and approval to proceed from the contracting entity as outlined in this expectation.
- The contractual work is job and item-specific. In no case shall Renew Painting be responsible for “damage caused by others” or “latent damage” as herein described.

